

## **QUALITY POLICY**

Lynx Precast Ltd, its directors and employees are committed to providing high quality products and services to our customer requirements. We are also committed to managing the business in an effective, economical and efficient manner.

Lynx Precast deliver appropriate and effective ongoing training to develop our employees so that they are customer focussed, responsible and accountable. Our employees are made aware of their direct contribution to the quality of products and services the company supplies, as well as the importance of working within the guidelines of the quality management system and to satisfying customer requirements.

The various activities undertaken at Lynx precast ltd are prescribed and recorded by carefully controlled processes (with supporting manuals, procedures and as required formal instructions and training). These are kept under review by means of auditing, feedback, analysis and the management review process.

Lynx Precast Ltd holds scheduled management review meetings. At these meetings the context, risks and opportunities, strategic direction and the frame of reference of the organisation is reviewed and considered. Company objectives and targets are developed and monitored to continually improve the quality of the products, services, management systems, facilities, equipment and resources.

The organisation and its employees are committed at all times to ensuring that customers' requirements, legal requirements and any other applicable requirements such as those of ISO 9001:2015 or other applicable standards are met in full.

Signed: HTaall

Andy Teasdale

Managing Director

Date: 7<sup>th</sup> June 2021